

Technician - Regional Events

DEPARTMENT

Regional Events Department

REPORTS TO

Director, Regional Events

OVERALL RESPONSIBILITY

The Audio Visual (AV) Technician is responsible for preparing, installing, operating, and dismantling professional audio, video, lighting, and staging systems for a wide variety of live events. Working as part of the production team, the AV Technician ensures equipment is delivered, installed, and operated safely while maintaining Soundbox's high standards of quality, professionalism, and customer service.

This role is ideal for someone who is technically minded, enjoys working in a fast-paced environment, and takes pride in creating exceptional event experiences. AV Technicians are expected to work collaboratively with Project Managers, Production Managers, Department Heads, and fellow technicians to deliver seamless productions for corporate events, concerts, galas, meetings, festivals, and special events.

KEY RESPONSIBILITIES

EVENT SETUP & OPERATION

- Load, transport, unload, and organize equipment safely.
- Install professional audio, video, lighting, LED, staging, and rigging systems.
- Run and secure cabling in a safe and professional manner.
- Operate equipment during rehearsals and live events as assigned.
- Troubleshoot technical issues quickly while maintaining a calm and professional demeanor.
- Assist clients and production staff with technical requirements during events.

EVENT STRIKE

- Safely dismantle equipment following company procedures.
- Pack equipment efficiently to prevent damage during transport.
- Complete return inspections and report any deficiencies.
- Ensure equipment is returned clean, organized, and ready for the next event.

Technician - Regional Events

TEAMWORK & CUSTOMER SERVICE

- Represent Soundbox professionally at all times.
- Work collaboratively with crew members and department leaders.
- Maintain positive relationships with clients, venues, and vendors.
- Support a culture of teamwork, accountability, and continuous improvement.

QUALIFICATIONS

- Experience working in live events, production, or audiovisual environment
- General knowledge of professional audio, video, lighting, LED, staging, or rigging equipment.
- Strong mechanical aptitude and willingness to learn.
- Excellent problem-solving skills.
- Strong communication and interpersonal skills.
- Ability to work independently and as part of a team.
- Reliable, punctual, and adaptable in changing environments.
- Positive attitude with a customer-first mindset.

PHYSICAL REQUIREMENTS

- Ability to lift up to 50 lbs (23 kg) regularly.
- Comfortable standing, walking, bending, climbing ladders, and working at heights.
- Able to work indoors and outdoors in varying weather conditions.
- Capable of working long days when required by event schedules.

PREFERRED QUALIFICATIONS

- Valid G Driver's Licence with a clean driving record.
- Experience operating cube vans or trailers is an asset.
- Knowledge of signal flow, networking, and production systems.
- Experience with digital audio consoles, video switchers, media servers, or intelligent lighting.
- Forklift, Working at Heights, Fall Arrest, or First Aid certifications are considered assets.

WORK ENVIRONMENT

This position requires flexible hours, including evenings, weekends, holidays, and occasional overnight travel. Event schedules vary throughout the year, and technicians should be comfortable working in diverse venues ranging from boardrooms and theatres to arenas and outdoor festivals.

JOB POSTING

Technician - Regional Events

WHAT SUCCESS LOOKS LIKE

A SUCCESSFUL AV TECHNICIAN:

- Delivers consistently high-quality event setups.
- Works safely and efficiently under pressure.
- Takes ownership of their work and equipment.
- Demonstrates professionalism with clients and coworkers.
- Learns continuously and expands their technical expertise.
- Contributes positively to the team and company culture.
- Helps create exceptional event experiences that exceed client expectations.

COMPENSATION

- Salary range of \$50,000 - \$65,000 depending on experience
- Vacation time is earned at 4% (2 weeks after first year is completed)
- Soundbox to cover costs and add the employee's cell phone to the company plan
- After a 3-month probationary period, the employee will be added to the Soundbox benefits package

To apply, please submit your resume and any supporting documents to resumes@soundboxpro.com.